

## This Place Changes Everything

(Manager) It has nothing to do with people with disabilities or no disabilities. You just got to treat everybody the way you would like to be treated.

(Team Member) They have to treat you right. They treat me right out here.

(Team Member) It's just different here. It's-- everybody is real nice. Cool about it. And they understand.

(Team Member) I heard about this job and I figured, "Hmm, it could be something I want to do."

(Team Member) I feel at home a little bit more here than I have other places.

(Senior Vice President) This is not about charity. We didn't lower any of our performance standards. Every team member is expected to perform at the same high level. Same pay, same performance, side-by-side.

(Team Member) And I said, "Mom and Dad, I want to be. I want to work at Walgreens." This is what I wanted. My heart, that's where my heart was and since I come over here I have fell in love with this place. I wouldn't trade this place for nothing.

(Job Coach) I need to learn from this person. I need to take things from them. You know, I may be the manager but, you know, I'm learning here from my team members.

(Team Member & Parent) He walks and he talks in just a more positive way. I just know that he's going to make it now.

(Team Member) If you want to be a productive adult, then this is where it starts at. You can make a life here at Walgreens. You can retire at Walgreens.

(Team Member & Parent) Every parent with a child with a special need or autism is their hope is to outlive their child by one day and I don't have that fear anymore. I don't have that feel like I have to outlive him by one day anymore.

(Team Member) And, of course, to give them this chance is just great for a lot of people, especially with special needs like I said basically, come out, strive, be their own person and not feel like they're held down by anything.

## This Place Changes Everything CONTINUED

(Team Member) You're around people with all kind of different things here. It's kind of like a melting pot. Everybody just comes together and it doesn't matter what's wrong with you.

(Manager) He said, "It's my first check and I took it home." He said, "My mother looked at it and she started crying. Why do you think she did that?" I said, "I don't know. I don't know." But I knew. You know.

(Team Member) I like the job because of the people I work with and um... and the friends that I've made.

(Team Member) Mondays, Tuesdays, Wednesdays, Thursday and Friday.

(Parents) And I think he understands now, you know, the difference between the workweek and the weekend.

(Team Member & Sister) You know, being happy is not a crime to be happy during the day. It's kind of nice.

(Parent) Just the fact that he gets up every morning and he gets on that van without Mom taking him and he gets here okay and walks in the door and he knows where he's supposed to go, he knows what his job is, he knows he's done it well and he comes home, he feels good about himself every day.

(Senior Vice President) The surprising thing is we started out wanting to change the workplace. What we found out was, we were the ones who were changed.

(Manager) And it's actually taught me more patience in my job responsibility here working with all team members as far as learning my own patience and it's kind of re-taught me and made me re-think the way I approach things even as far as my own family and kids and so forth now.

(Team Member) You know, if we don't help each other then, it's a sad world. And I think that's what Walgreens... We are all here to help each other.

(Manager) They're doing things they never dreamed that they would be able to do. But you know what, they're also doing things that they never dreamed they would be given the opportunity to do and that's the most impressive thing to me as an individual, as what Walgreens is doing... again. Extending that opportunity and... that's precious.