

**Bigwall Enterprises Issues Voluntary Nationwide Recall of Well at Walgreens Personal Steam Inhaler**

FOR IMMEDIATE RELEASE:

**125 W. 55<sup>th</sup> St, Suite 200  
Clarendon Hills, IL 60514**

**Bigwall Enterprises** has initiated a voluntary nationwide recall of the **Well at Walgreens Personal Steam Inhaler**. **Walgreens** has removed this product from stores nationwide. The **Well at Walgreens Personal Steam Inhaler** during use produces boiling water/steam, which potentially could result in burns when used in a manner other than as directed.

At this time there are no other related recalls to the **Well at Walgreens Personal Steam Inhaler**.

Consumers who have the **Well at Walgreens Personal Steam Inhaler** should stop using the product and return the **Well at Walgreens Personal Steam Inhaler** to their local **Walgreens** store. **Walgreens will refund the purchase price in the form of the original method of payment, or if the consumer no longer has the receipt, in the form of a store credit through a Walgreens card.**

The **Well at Walgreens Personal Steam Inhaler** was manufactured from **August 2014 to April 2015** and distributed from **October 2014 to November 2015**.

The following styles/models/UDI/ID numbers, (etc.) have been voluntarily recalled:

Name of Product: **Well at Walgreens Personal Steam Inhaler**

Model(s): **PJ1011**

Quantity: **1 unit per box**

Product(s) can be identified by **WIC/Item# 366596**.

Out of an abundance of caution, **Bigwall Enterprises** is voluntarily recalling the **Well at Walgreens Personal Steam Inhaler** after becoming aware of **allegations of burns resulting from use or misuse of the steam inhaler**. **Bigwall Enterprises** has notified the FDA of this action.

**Bigwall Enterprises** is notifying its distributors directly and customers by **this press release** and is arranging for **returns** of all voluntarily recalled **Well at Walgreens Personal Steam Inhalers**.

**Bigwall Enterprises** distributed the **Well at Walgreens Personal Steam Inhaler** to **Walgreens Stores** and **Duane Reade stores throughout the United States**.

Consumers with questions may contact **Bigwall Enterprises** via telephone at **877-365-6274** between the hours of **8:30AM and 4:30PM (Central Standard time)**. Consumer may also contact the company via e-mail at [griselda@bigwall.us](mailto:griselda@bigwall.us), the subject line should read **“Voluntary Recall: The Well at Walgreens Personal Steam Inhaler”**.

Adverse reactions or quality problems experienced with the use of this product may be reported to the FDA's MedWatch Adverse Event Reporting program either online, by regular mail or by fax.

- Complete and submit the report Online: [www.fda.gov/medwatch/report.htm](http://www.fda.gov/medwatch/report.htm)
- Regular Mail or Fax: Download form [www.fda.gov/MedWatch/getforms.htm](http://www.fda.gov/MedWatch/getforms.htm) or call 1-800-332-1088 to request a reporting form, then complete and return to the address on the pre-addressed form, or submit by fax to 1-800-FDA-0178