

**IMPORTANT NOTICE TO WALGREENS BALANCE REWARDS MEMBERS ABOUT CHANGES TO THE BALANCE® REWARDS PROGRAM AND THE BALANCE REWARDS TERMS AND CONDITIONS – EFFECTIVE JANUARY 20, 2021.**

**THE FOLLOWING FAQs AMEND THE BALANCE REWARDS TERMS AND CONDITIONS AND OUTLINE CHANGES, INCLUDING, WITHOUT LIMITATION, EXPIRATION DATE OF POINTS/REWARDS AND TERMINATION OF THE PROGRAM. BALANCE REWARDS MEMBERS ARE BOUND BY THE BALANCE REWARDS TERMS AND CONDITIONS AS AMENDED HEREIN.**

The Balance Rewards Program has been extended through April 16, 2021. The following FAQs describe the changes to the Balance Rewards Program Terms and Conditions with the new expiration date, and outline important changes which go into effect on January 20, 2021. Balance Rewards Members are encouraged to apply to the new **myWalgreens™ Membership Experience Program** (“myWalgreens Program”) by April 16, 2021 in order to roll over their current Balance Rewards Program rewards.

<b>IMPORTANT DATES</b>	
October 31, 2020	The Balance Rewards Program no longer accepts new members
November 5, 2020	Balance Rewards Points converts to Walgreens Cash rewards
April 16, 2021	All Balance Rewards Points/Walgreens Cash rewards expire/are forfeited on April 16, 2021, unless the member has enrolled in the new myWalgreens Membership Experience Program by April 16, 2021.  The Balance Rewards Program terminates April 16, 2021.

**1. When will my membership to the Balance Rewards Program terminate?**

Membership to the Balance Rewards program will terminate for all members the earlier of (i) April 16, 2021 or (ii) upon registration by the Member for the new myWalgreens Program.

**2. What happens to the Points I’ve earned as a Balance Reward Member?**

As of November 5, 2020, all Balance Rewards Points were automatically converted to a new currency called Walgreens Cash rewards. Your Walgreens Cash rewards will have the same value as the redemption dollars described in the “Redeeming Points” section of the Balance Rewards Terms and Conditions. In other words, if you have 2,000 Points, those Points will convert to \$2 Walgreens Cash rewards which can be redeemed upon purchase for \$2 redemption dollars. Walgreens Cash rewards will expire on the earlier of (i) April 16, 2021 or (ii) 12 months after they were originally earned as Points, unless the Balance Rewards Member registers for the myWalgreens Program by April 16, 2021. In such event, the Walgreens Cash rewards will expire 12 months after they were originally earned as Points.

**3. Can I earn Balance Rewards Points after November 5, 2020?**

No. As of November 5, 2020, instead of earning Points, Balance Rewards Members are temporarily able to earn a new type of reward called Walgreens Cash rewards which function similar to Points. Walgreens Cash rewards are converted into redemption dollars upon redemption on a 1:1 basis, in other words, \$1 Walgreens Cash reward is converted to \$1 redemption dollar and applied against your purchase when redeemed.

**4. Can I transfer my Balance Rewards Points or Walgreens Cash rewards into the myWalgreens Program?**

Yes. If you join the myWalgreens Program by April 16, 2021, any Points or Walgreens Cash rewards you have earned will automatically transfer to the new myWalgreens Program. They will expire 12 months after they were originally earned under the Balance Rewards Program, unless such rewards are otherwise forfeit pursuant to the myWalgreens Program terms.

**5. What happens to my Points or Walgreens Cash rewards as of April 16, 2021?**

If you have not joined the myWalgreens Program by April 16, 2021, all of your Balance Rewards Points and Walgreens Cash rewards will expire/be forfeit.

**6. What are Walgreens Cash rewards and are there any limitations or restrictions?**

Walgreens Cash rewards are not cash and have no fixed value. Walgreens Cash rewards may not be redeemed for cash and are not transferable to any other individual or entity, except as expressly stated in the Balance Rewards terms. The maximum amount of Walgreens Cash rewards that can be redeemed in a single transaction is \$50 Walgreens Cash rewards, with a \$100 Walgreens Cash rewards redemption limit per day. Walgreens Cash rewards will expire on the earlier of (i) April 16, 2021 or (ii) 12 months after they were originally earned as Points, unless the Balance Rewards Member registers for the myWalgreens Program by April 16, 2021. In such event, the Walgreens Cash rewards will expire 12 months after they were originally earned as Points.

**7. Can I be a member of Balance Rewards and the myWalgreens Program at the same time?**

No. You can only be a member of one of the programs. We encourage customers to join the myWalgreens Program because the Balance Rewards Program is terminating effective April 16, 2021. The Balance Rewards program will terminate for all Members the earlier of (i) April 16, 2020 or (ii) registration by the member for the myWalgreens Program.

**8. Other changes to the Balance Rewards Terms and Conditions**

Except as otherwise stated in this notice, as of November 5, 2020, all reference to Points in the Balance Rewards terms shall mean Walgreens Cash rewards.