

WALGREENS PLUS™ TERMS AND CONDITIONS

I. General Terms of Use for WALGREENS PLUS™

The Walgreens Plus™ Membership Program (“Walgreens Plus”) is a part of the Balance® Rewards loyalty program and is offered by Walgreen Co. to its customers who pay a membership fee. These Walgreens Plus terms and conditions (“Terms”) form the agreement between each customer who participates in Walgreens Plus (referred to as a “Member”) and Walgreen Co. and its participating affiliates and subsidiaries (collectively “Walgreens”) with respect to Walgreens Plus. These Terms are subject to the Balance Rewards Terms and Conditions found at Walgreens.com/Balance, which are incorporated by reference, unless specified otherwise below.

By participating in Balance Rewards and Walgreens Plus, Member agrees to the terms and conditions, rules, regulations, policies and procedures of Balance Rewards and Walgreens Plus. Each Member is responsible for remaining knowledgeable about these Terms. Walgreens reserves the right to disqualify Members who have violated any of these Terms.

II. Fee and Enrollment

The annual membership fee for Walgreens Plus is \$20. Membership begins on date of purchase and will automatically expire 365 days from the purchase date. Membership includes (i) a 20% discount on eligible merchandise purchased by the Member; (ii) waiving delivery fees for eligible prescriptions dispensed to the Member; and (iii) discounts on eligible prescriptions purchased from a Walgreens pharmacy located in Florida, by the Member and up to five additional named individuals. The discount pricing on prescriptions cannot be used in combination with any form of insurance, health plan coverage or other discount program. To activate the prescription discount benefit, the Member must provide to a Walgreens pharmacy the Member’s name, the names of up to five additional individuals and the Member’s Walgreens Plus Number, Plan ID and Group Number located on the Member’s Walgreens Plus enrollment receipt.

The Walgreens Plus membership fee is nonrefundable.

Enrollment in Walgreens Plus can only be completed in select Walgreens stores. A list of those stores is located on Walgreens.com/Plus.

All Balance Rewards Members with an active Balance Rewards account and who pay the specified Walgreens Plus membership fee in select Walgreens stores are eligible to become Walgreens Plus Members.

Walgreens reserves the right to refuse membership in Walgreens Plus to any customer who does not follow the enrollment procedures or does not comply with the Terms.

III. 20% Discount on Eligible Merchandise

The 20% discount on Qualifying Purchases of eligible merchandise will be applied,

- (i) to in-store purchases when the Member provides his/her phone number associated with the Balance Rewards account or presents his/her personal Balance Rewards card to the cashier at a Participating Store prior to completing the purchase transaction, or

- (ii) to Walgreens.com purchases when the Member signs in online using the Member's Walgreens.com account, linked to their Balance Rewards account, prior to completing the purchase transaction.

"Qualifying Purchases" means purchases of eligible products and services from participating Walgreens, Rxpress, Duane Reade or Walgreens Pharmacy locations (collectively "Participating Stores").

The following products or services are not eligible for the 20% discount: alcohol, dairy, tobacco, stamps, phone/prepaid/gift cards, money orders/transfers, transportation passes, lottery tickets, charitable donations, photo orders not picked up in a Participating Store, pseudoephedrine or ephedrine products, clinic services, prescriptions, pharmacy items or services, sales tax, shipping, membership fees and any other items specified as exclusions by Walgreens from time to time or where prohibited by law.

The 20% discount may not be combined with Walgreens coupons that apply a percent off or dollars off the Member's total purchase, auto-reorder purchases made on Walgreens.com or other promotions, offers or coupons as specified by Walgreens from time to time or where prohibited by law.

Walgreens reserves the right to limit or not apply the 20% discount on purchases of excessive quantities of merchandise. An excessive quantity is any quantity above and beyond normal household usage.

IV. Free Same-Day Home Delivery of Eligible Prescriptions

Walgreens offers home delivery of eligible prescriptions from Participating Stores in select geographic areas (a "Delivery"). To order a Delivery, a patient must have a valid ExpressPay account. The following items are not eligible for Delivery: controlled substances (CII-CV), refrigerated items, non health-related pharmacy OTC items and prescription orders billed to Medicare Part B, certain state-administered and commercial health plans. Walgreens may exclude products with special shipping characteristics at its discretion. Ask your pharmacist or initiate the checkout process online to see if your prescription order is eligible for Delivery.

The Delivery must be signed for by the Member or another adult (18+) member of the household that Member authorizes. The Delivery will only be made to the Member's home address on record and will not be made to P.O. boxes or work addresses. The Delivery must be entirely accepted or rejected; no partial order acceptances are allowed.

The applicable Delivery fee will be waived if, prior to completing the checkout process, the Member provides his/her phone number associated with the Balance Rewards account, presents his/her personal Balance Rewards card to the pharmacy or signs in online using the Member's Walgreens.com account linked to their Balance Rewards account.

For further information about ExpressPay, eligible items, delivery costs, delivery hours and delivery destinations see your pharmacist or Walgreens.com/Plus.

V. Savings on Eligible Prescriptions

Walgreens Plus is a discount program that entitles Members to discounts on the Cash Prices of select pharmacy items and services purchased from a Walgreens pharmacy located in Florida. "Cash Price" means the price for such pharmacy items and services offered at participating Walgreens retail pharmacy locations to customers who pay for such items and services entirely by cash or credit/debit card. Walgreens Plus is NOT insurance.

Walgreens Plus cannot be used in combination with any form of insurance, health plan coverage, Prescription Savings Club or other discount program. Walgreens Plus does not make any payment to the

pharmacy for items or services purchased using the Walgreens Plus discount and the Member is entirely responsible for payment of the discounted charges.

Walgreens Plus offers discounts on thousands of drugs. The drugs included on the Walgreens Plus Formulary cover numerous disease states and drug classes. Pricing and savings on drugs will vary depending on the: (i) the number of prescriptions purchased; (ii) the days supply purchased; (iii) whether the drug is generic or brand name; (iv) whether the drug is included in tiered pricing; and (v) the Walgreens Plus Formulary tier to which the drug is assigned.

Members are entitled to a discount on the Cash Price of select prescriptions and pharmacy services within the following categories when purchased at a participating Walgreens or Duane Reade retail pharmacy location:

- Generic and brand prescriptions, including “Value Priced Generics” which provide Members even greater discounts
- Pet prescriptions that have human-equivalent prescriptions
- Immunizations
- Nebulizer devices and related supplies with prescription
- Blood glucose testing supplies with prescription

To see a complete list of pharmacy items and services that are eligible for a discount on Walgreens Plus or to obtain specific pricing details, see your pharmacist or the Walgreens Plus Prescription Formulary on Walgreens.com/Plus.

VI. Program Changes or Termination

Walgreens reserves the right to change the Terms or terminate Walgreens Plus or your membership in Walgreens Plus at any time, for any reason, without prior written notice. Walgreens may terminate your Walgreens Plus membership if, in Company’s reasonable opinion, the merchandise purchased while using the Walgreens Plus membership will be used for commercial, fraudulent or illegal purposes. Subject to any required state agency approvals, Walgreens reserves the right to modify any aspect of Walgreens Plus, including but not limited to: (i) modifying the Walgreens Plus Formulary by adding or deleting drugs, moving drugs to another tier in the Walgreens Plus Formulary, adding or deleting Walgreens Plus Formulary tiers, and/or modifying Walgreens Plus Formulary tier pricing; (ii) modifying or eliminating discounts on nebulizer devices and related supplies, blood glucose testing meters and related supplies and/or immunizations; (iii) modifying or eliminating the 20% discount benefit; and/or (iv) modifying or eliminating the Free Home Delivery of Prescriptions benefit. Communications about Walgreens Plus, including changes to the program, will be posted on Walgreens.com/Plus.

If any change to these terms is found invalid, void or for any reason unenforceable, that change is severable and does not affect the validity and enforceability of any remaining changes or conditions. YOUR CONTINUED MEMBERSHIP AFTER WE CHANGE SUCH TERMS CONSTITUTES YOUR ACCEPTANCE OF THE CHANGES. IF YOU DO NOT AGREE TO ANY CHANGES, YOU MUST CANCEL YOUR MEMBERSHIP.