Patient Bill of Rights

We’re here to provide you with high-quality, professional healthcare that is warm and caring.

As your healthcare provider, we commit to:

• Taking the time to listen to your needs and conduct a thorough exam
• Offering you a choice for your healthcare and pharmacy needs
• Treating you with dignity and respect for your personal needs, beliefs and preferences
• Providing treatment and medical services without discrimination based on race, color, age, religion, national origin, sex, sexual preference, disability, diagnosis, ability to pay, or source of payment
• Honoring your privacy and securing the confidentiality of your health information
• Providing you with a diagnosis and treatment plan that is easy to understand and communicated in a way that meets your needs
• Involving you in decisions about your health
• Respecting your right to refuse treatment or services, including research and experimental
• Supporting your pain management needs
• Giving you information about advanced directives, if you request it

As our patient, we ask that you commit to:

• Providing us with complete and accurate information about your health, medications and allergies
• Asking questions and making sure that you understand your diagnosis and treatment plan
• Following the recommendations and advice outlined in your treatment plan
• Meeting your financial obligations for charges not covered by insurance
• Being responsible should you refuse treatment or not follow the medical advice given
• Treating our healthcare providers, staff and other patients with consideration and respect

These commitments apply to our patients and/or their decision-makers.

Our goal is to provide you with a great healthcare experience. If you have any compliments, suggestions or concerns to share with us, please call 855-WALGREENS (855-925-4733).